

## Claims

[c1]

*Sub  
A1*

1. A method, comprising:  
sending a request for information from an interactive device to a first recipient;  
at said first recipient, using information from said request to query a publicly  
accessible source of information;  
receiving results from querying said source of information; reformatting said results  
into a new form; and  
sending said results in said new form to said interactive device.

[c2]

2. A method as in claim 1, wherein said reformatting said information comprises  
assembling a message which includes some, but not all, of the information  
received from said publicly accessible source of information.

[c3]

3. A method as in claim 1, wherein said reformatting comprises reformatting said  
information into a text message.

[c4]

4. A method as in claim 1, further comprising sending a request from said first  
recipient to said interactive pager, requesting said interactive pager to identify  
more information about a specific query to be made to set publicly accessible  
source of information.

[c5]

*Sub  
A2*

5. A method as in claim 2, wherein said interactive device also stores personal  
information associated with a user of the interactive device, and wherein said  
sending comprises sending a request for information which includes some of said  
personal information.

[c6]

6. A method as in claim 5, wherein said personal information which is sent includes  
logon information and a password.

[c7]

7. A method as in claim 6, further comprising signifying to said source of  
information an indication to purchase a product.

[c8]

8. A method as in claim 5, wherein said source of information indicates a user's  
bank balance.

[c9]

9. A method as in claim 2, wherein said reformatting comprises reformatting said  
information according to a prestored template.

[c10] 10. A method as in claim 2, wherein said reformatting comprises reformatting said information into an XML form.

[c11] 11. A system, comprising:  
an e-mail communication element, capable of communicating by e-mail with a plurality of remote devices;  
a processing element, receiving a request for information from a publicly available source via said e-mail communication element, and formatting said request into a format that will be responded to by said publicly available source, commanding that said request be sent to said publicly available source, and receiving information from said publicly available source, and reformatting said information into another format, and sending reformatted information to said e-mail communication element.

[c12] 12. A system as in claim 11, wherein said formatting comprises formatting said request into an HTML format of a type that is recognized by a publicly available web page, and receiving an HTML response.

[c13] *Sub A* 13. A system as in claim 12, wherein said reformatting comprises changing said HTML response into another format.

[c14] 14. A system as in claim 13, wherein said another format is a text format.

[c15] 15. A system as in claim 11, wherein said reformatting comprises assembling a message with some, but not all, of the information from said response.

[c16] *Sub A* 16. A system as in claim 11, wherein said processor also receives personal identification information, and uses said personal identification information to form said request, including logon information.

[c17] 17. A method, comprising:  
receiving a request from a first client for information from a publicly available source of information that requires information to be sent to the publicly available source of information in a specified form;  
formatting the request from the first client into the specified form;  
sending the request in the first form to the publicly available source of information,

and receiving the information therefrom; and  
reformatting the information and sending the reformatted information to the first  
client.

[c18] 18. A method as in claim 17, wherein said request from said first client includes  
personal logon information, and said specified form includes said logon  
information including at least a user login name and a password.

[c19] 19. A method as in claim 17, wherein said reformatting comprises reformatting the  
information into an XML format.

[c20] *all* 20. A method as in claim 17, wherein said reformatting the information comprises  
reformatting the information into a text format.

[c21] 21. A method, comprising:  
sending a text message, from an e-mail pager, to a specified address, said text  
message including text content indicating an action that the user wants to carry  
out on the Internet;  
at a computer associated with said specified address, translating said text message  
into an actual operation to be carried out on the Internet, and carrying out said  
operation on the Internet, and returning a result from said operation on the  
Internet to said e-mail pager.

[c22] 22. A method, comprising:  
defining a custom Internet page as a template with certain fill in values that are  
defined based on other Internet pages;  
executing a routine that opens said other Internet pages in the background,  
receives said fill in values from said other Internet pages, closes said other Internet  
pages, and opens and includes said fill in values into said custom Internet page.